

Paula Cristina Negrão Ventura Martins

## **CURRICULUM VITAE**

Faro

2014

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## 1 PERSONAL DATA

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**Name:** Paula Cristina Negrão Ventura Martins  
**Birth date:** 13 June 1969  
**Business address:** University of Algarve  
Campus de Gambelas  
8005-139 Faro, Portugal  
**e-mail:** [pventura@ualg.pt](mailto:pventura@ualg.pt)

## 2 EDUCATION

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### 2.1 DEGREES

- 2003 - 2008 PhD in Computer Science and Engineering.  
Technical University of Lisbon.  
Thesis title: *PROPAM - a Software Process Improvement Approach based on Process and Project Alignment*  
Advisor: Alberto Rodrigues da Silva
- 1994 - 2000 M.Sc. degree in Computer Science and Engineering  
New University of Lisbon  
Thesis title: *Study of the distribution of tasks in parallel processing systems homogeneous and heterogeneous*  
Advisor: Maria da Graça Ruano
- 1987 - 1992 Engineering degree in Computer Science  
New University of Lisbon

## 2.2 SHORT COURSES

7-10 July 2011	Android Course University of Algarve
7-10 September 1993	CASE Method Course (1 Week) Oracle Portugal
12-15 September 1993	CASE tools 5 Course Oracle Portugal
23-28 June 1997	Summer School - Architecture and Programming of Parallel High Performance Systems University of Groningen, Netherlands

## 2.3 WORKSHOPS

1 September 2010	Researcher-Entrepreneur Qualification and Workshop Grenoble Institute of Technology, France
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## 2.4 LANGUAGES

Includes:	English (Well), French (Good), Spanish (Good).
Speaks:	English (Well), French (Good), Spanish (a little).
Reads	English (Well), French (Good), Spanish (Good).
Write:	English (Well), French (Good), Spanish (a little).

## 3 TEACHING ACTIVITY

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### 3.1 TEACHING POSITIONS

16 Sep. 2008 - Actual	Auxiliary Professor Department of Electronic Engineering and Informatics of the University of Algarve
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- 19 July 2000 - 15 Sep. 2008 Teaching Assistant  
Department of Electronic Engineering and Informatics of the  
University of Algarve
- 17 Dec. 1997 – 18 July 2000 Invited Assistant  
ADEEC Department of the University of Algarve
- 16 Dec. 1993 – 16 July 1997 Trainee Assistant  
UCEH of the University of Algarve

### **3.2 OTHER PEDAGOGIC RELATED ACTIVITIES**

- Jan. 2014 – Actual Director of Informatics Engineering Master Course of the FCT/University of  
Algarve
- Sep. 2011 – Oct 2013 Director of Informatics Engineering Degree Course of the FCT/University of  
Algarve
- Oct. 2011-July 2012 Coordinator of the Master - Teaching of Informatics in the 3<sup>rd</sup> Cycle of  
Primary Education and in Secondary Education, FCT/University of Algarve
- Oct. 2011 – Actual Member of the Pedagogic Council of the FCT/University of Algarve
- Sep. 2009 – Actual Member of Informatics Engineering Master Course Committee of the  
FCT/University of Algarve
- Sep. 2009 – Sep.2011 Member of Informatics Engineering Degree Course Committee of the  
FCT/University of Algarve
- Sep. 2009 –Feb. 2010 Member of the Schedule Committee of the FCT/University of Algarve
- Jul. 2007 – Jul. 2009 Member of the Pedagogic Council of the FCT/University of Algarve
- Jul. 2007 – Jul. 2009 Member of the Assembly Council of the FCT/University of Algarve
- Jul. 2007 – Jul. 2009 Member of the Representatives Assembly of the FCT/University of Algarve
- Oct. 1998 – Jul. 2001 Supervisor of Teaching Practice, Informatics Teaching Degree, University  
of Algarve
- Oct. 1998 – Jul. 2000 Member of Teaching Practice Committee of FCT/University of Algarve

### **3.3 COURSES TAUGHT**

Oct. 2008 – Actual	Advanced Topics in Software Engineering Software Architecture Information Systems Technology Architecture Software Engineering Laboratory of Software Engineering
Dec. 1993 - Sep. 2008	Introduction to Computing and Programming Algorithms Data Structure Programming Languages Imperative Programming Object Oriented Programming Programming Engineering Software Engineering Data Structure and Algorithms I Database Software Architectures

### **3.4 ACADEMIC SUPERVISION**

#### **3.4.1 PhD Supervision**

Jan. 2010 - Actual	Duarte Duarte Thesis: Improvement Reference Model for University Management Information Systems Doctoral Program in Computer Science and Engineering University of Algarve
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#### **3.4.2 Master degree Supervision**

Mar. 2014 - Actual	Samuel Diogo Thesis: Gestão de Produção com base no Modelo BPMM Master in Enterprise Management University of Algarve
Oct. 2013 - Actual	Fábio Rodrigues Thesis: Conceção de uma solução de boleias em ambiente Web Master in Informatics Engineering University of Algarve

- Oct. 2013 - Actual      Luis Jacinto  
Thesis: Desenvolvimento de um Sistema de Suporte às Peritagens Automóveis Realizadas por uma Seguradora  
Master in Informatics Engineering  
University of Algarve
- Jan. 2013 - Actual      Cláudia Bonifácio  
Thesis: Desenvolvimento de um sistema de suporte aos Agrupamentos Escolares: estudo para identificação do problema  
Master in Informatics Engineering  
University of Algarve
- May. 2012 - Actual      Cláudio Luís Neves Domingos  
Thesis: Métodos quantitativos para Avaliação da Melhoria de Processos  
Master in Informatics Engineering  
University of Algarve
- Mar. 2012 - Actual      Sérgio Paulo Fernandes  
Thesis: Framework para definição de processos de Negócio, baseado nas práticas diárias dos vários intervenientes  
Master in Informatics Engineering  
University of Algarve
- Mar. 2012 - Actual      Cirilo Cavaco  
Thesis: Sistema de Informação para Gestão do Desporto Escolar  
Master in Informatics Engineering  
University of Algarve
- Nov. 2012 - Actual      Ambrósio Soares  
Thesis: ORM-UML Transformation Models  
Master in Informatics Engineering  
University of Algarve

### **3.4.3 Concluded master degree Supervision**

- Mar. 2011–D. 2012      João Gonçalo Abreu  
Thesis: Melhoria nos Processos de Negócio para Gestão da Manutenção na Organização ANA,SA AEROPORTOS DE PORTUGAL: Procedimento de Gestão da Manutenção  
Master in Management  
University of Algarve



### 3.4.4 Final Year Project in Computer Science and Engineering

2004/2005	Alexandre Aguiar Fagundes, Jorge Miguel Clara Nabais Portal for IT Project Management Computer Science and Engineering – IST/Technical University of Lisbon
2002/2003	Rui Viegas, Vítor Robalo, Xavier Rosa Management System for a Auto Repair Shop Management Information Technology – FCT/ University of Algarve

### 3.5 EXAMINER

#### 3.5.1 Master Degree

2014	Sérgio Sabino Dynamic Frequency Assignment Fiber-Wireless Access Networks Master in Informatics Engineering– FCT/Universidade do Algarve
2013	Eman Saad Ali AL-Hawri A Computational Tool for Peptide Mass Fingerprinting Master in Informatics Engineering– FCT/Universidade do Algarve
2013	Ruben Gomes Methodology for Building an Maintaining Enterprise Architectures in Small and Medium Enterprises Master in Informatics Engineering– FCT/Universidade do Algarve
2012	Oswaldo Francisco Lopes Mendes Uma arquitetura de subsunção com capacidades adaptativas preditivas para o Pacman Master in Informatics Engineering– FCT/Universidade do Algarve
2011	Hector Rodrigo Rubilar Saavedra Formalization of an Enterprise Ontology based on Agents and Contexts Master in Informatics Engineering– FCT/Universidade do Algarve
2010	Miguel Alexandre Pimpim Pinto Gestão de Projetos com Processos Ágeis Master in Computer Science and Engineering – IST/Technical University of Lisbon

### 3.5.2 Final Year Project in Computer Science and Engineering

2007/2008	Luís Gonçalves Gestão de Informação Pessoal Management Information Technology – FCT/ University of Algarve
2006/2007	Michael Vieira Viegas, Luís Filipe Cabrita Neves EduMobile – Implementação da Caderneta de Registos do Professor para dispositivos PDA Management Information Technology – FCT/ University of Algarve
2006/2007	João Duarte, João Paulo Duro WinBeach – Sistema de Gestão de Concessões de Praia Management Information Technology – FCT/ University of Algarve
2004/2005	Hugo Lopes, Hugo Simões Arquitetura (multi-camada) baseada em frameworks Java Open Source para plataforma de e-learning Engenharia de Sistemas e Informática (Ramo Informática) - FCT/University of Algarve
2001/2002	Júlia Barata Implementação de algoritmos de agrupamento difuso (“Fusy Clustering”) para exploração de dados (“Data Mining”) no SGBD PostgreSQL Licenciatura em Informática (Ramo Gestão) – FCT/University of Algarve
1998/1999	Hugo Miguel Filipe dos Reis, Marta Sofia Gaspar Vistas Desenvolvimento de um ambiente de programação suportando unidades heterogéneas de processamento Licenciatura em Informática (Ramo Gestão) – FCT/University of Algarve
1998/1999	Paulo Paixão, Rui Neves, José Caldeira Modelo Input-Output / Leontief Licenciatura em Informática (Ramo Gestão) – FCT/University of Algarve
1997/1998	Cidália Rodrigues, Pedro Gonçalves, Zaida Melo Aplicação Multimédia/interactive para a Internet, com acesso dinâmico a uma Base de Dados sobre o tema: Turismo em Espaço Rural Licenciatura em Informática (Ramo Gestão) – FCT/University of Algarve

## 4 PROFESSIONAL ACTIVITY

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### 4.1 PROFESSIONAL POSITIONS

1 Aug. 1993 – 31 Oct.1994	Systems Analyst and Programmer Systems Division of the Welding and Quality Institute (ISQ) Information System of the Viana do Castelo Shipyard (ENVC)
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## 4.2 SOFTWARE DEVELOPMENT

Database and Information Systems Application for prof. Dr. Dias Coelho (Economics Faculty/New University of Lisbon)

Decision Support System for prof. Dr. António Câmara (FCT/New University of Lisbon)

## 5 RESEARCH ACTIVITY

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### 5.1 MAIN AREAS OF INTEREST

Software Processes – Management and Improvement of Software Processes, Software Reference Models, Agile Processes

Project Management – Project Management Standards, Project Portfolio Management, Knowledge Management in Projects, Research Methods and Research Practices

Modelling and Metamodelling

### 5.2 RESEARCH GROUPS

2010 – Actual PHD Full Member at Research Centre for Spatial and Organizational Dynamics (CIEO), Faro, Portugal

2009 – 2013 Associate Researcher at Information Systems Group (GSI), INESC-ID, Lisbon, Portugal

2003 – 2008 Invited Researcher at Information Systems Group (GSI), INESC-ID, Lisbon, Portugal

2001-2007 Researcher at Centre for Intelligent Systems (CSI), University of Algarve, Faro, Portugal

1998-2001 Researcher at Biomedical Signal Processing Group (GPSBio) University of Algarve, Faro, Portugal

### 5.3 RESEARCH PROJECTS

Jan. 2010 – Jan. 212 *PME GEST – Development and Integration of a Software Module to establish centers of revenue results*

Reservation National Strategic Reference Framework (NSRF),  
Regional Operational Programme Algarve 21

- Sep. 2009 - Actual    *Protur Booking – Management System for Online Tourism Reservations*  
Reservation National Strategic Reference Framework (NSRF),  
Regional Operational Programme Algarve 21
- Mar. 2009 – Mar. 2011    *Integrated Information System*  
Reference Model and Framework for Business Processes improvement  
National Strategic Reference Framework (NSRF)  
Regional Operational Programme Algarve 21
- 2003 - 2007            FCT research project POSI/EIA/57642/2004 ProjectIT

#### 5.4 OTHER PROJECTS

- 2012                    Submission of a Research Project (FCT R&D project)  
BPPAM – Business Process and Practice Alignment Methodology
- 2011                    Submission of a Research Project (FCT R&D project)  
BAM - Business Alignment Methodology
- 2010-2011            Integrated Information System for the University of Algarve
- 2009                    Submission of a Research Project (FCT R&D project)  
BAM - Business Alignment Methodology  
Overall Rating: Good (Good; Very Good; Good; Very Good)
- Jul.2008-Oct. 2008    Braille Vox  
Sapo Summerbits Program  
Informatics and Electronic Department of the University of Algarve  
(co-advisor)

#### 5.5 PROJECTS EVALUATION

- 2009                    Evaluation of R&D Project under the Operational Programm (QREN)
- 2009                    Member of the Evaluation Panel under the Operational Programm  
(QREN) for public funding, 2009, Lisbon

## 6 PUBLICATIONS

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### 6.1 JOURNAL EDITION

Marielba Zacarias, Paula Ventura Martins, Guest Editors, *Journal of Spatial and Organizational Dynamics*, vol.1(1), 2013.

### 6.2 INTERNACIONAL JOURNALS

Marielba Zacarias, Paula Ventura Martins, **Business Alignment Methodology: The Discovery Phase**, in *Information Resources Management Journal*, 2014 (accepted for publication)

João Abreu, Paula Ventura Martins, Sílvia Fernandes, Marielba Zacarias, **Business Processes Improvement on Maintenance Management: a Case Study** in *Procedia Technology Journal*, v.9, pp. 320-330, 2013, Elsevier

Marielba Zacarias, Paula Ventura Martins, **Aligning Business Processes and Work Practices**, in *Procedia Technology Journal*, v.5, pp. 234-243, June 2012, Elsevier.

Paula Ventura Martins, Alberto Rodrigues da Silva, **ProPAM: discussion for a new SPI approach**, in *Software Quality Professional Journal*, 11(2), pp. 4-17, March 2009, American Society for Quality.

Paula Ventura Martins, Alberto Rodrigues da Silva, **A case study applying Process and Project Alignment Methodology**, in *JBCS - Special Issue on Experimentation in Software Engineering (JBCS-ESE)*, 12(3), pp. 65-82, Dec. 2006, Brazilian Computer Society.

### 6.3 NATIONAL JOURNALS

Duarte Duarte, Paula Ventura Martins, **A Maturity Model for Higher Education Institutions**, *Journal of Spatial and Organizational Dynamics*, vol. 1(1), pp. 25-45, 2013.

Marielba Zacarias, Paula Ventura Martins, **Collaborative Methods for Business Process Discovery**, in *Spatial and Organizational Dynamics Discussion Papers nº 7*:, pp. 45-55, June 2011.

### 6.4 INTERNACIONAL JOURNALS (Collaboration in section)

Jan LG Dietz, Antonia Albani, **Current Trends in Modelling Inter-Organizational** in *Journal of Enterprise Information Management*, v. 22, n. 3, p. 275-297, 2009.

## 6.5 INTERNATIONAL CONFERENCE WITH REFEREES

Duarte Duarte, Paula Ventura Martins, **Higher Education Business Process Improvement: achieving BPMM level 3**. Proceedings of the 9<sup>th</sup> International Conference on the Quality of Information and Communications Technology (QUATIC 2014), pp, September 2014, Guimarães, Portugal, IEEE Computer Society (accepted for publication)

Ambrósio Soares, Paula Ventura Martins, **ORM2UML: Transforming ORM models to UML models**, Enterprise Information Systems International Conference (CENTERIS 2014), pp., October 2014, Troia, Portugal (accepted for publication).

Marielba Zacarias, Paula Ventura Martins, **Modeling Business Processes and Work Practices**, 8th International Workshop on Enterprise & Organizational Modeling And Simulation (EOMAS), Lecture Notes in Business Information Processing, Volume 112, pp. 440-454 June 2012, Gdansk, Poland.

Paula Ventura Martins, Marielba Zacarias, **BAM: Business Alignment Methodology**, Enterprise Information Systems International Conference (CENTERIS 2011), Part I, CCIS 219, pp. 390-399, October 2011, Vilamoura, Portugal.

Paula Ventura Martins, M. Zacarias, N. Castela and P. Dias. **Collaborative methods for business process discovery**. *Industrial Proceedings of the 18th European System & Software Process Improvement and Innovation Conference (EuroSPI<sup>2</sup> 2011)*, pp. 3.45 - 3.54, June 2011, Roskilde, Denmark.

D. Duarte, Paula Ventura Martins, **Towards a Maturity Model for Higher Education Institutions**. *Proceedings of the 23<sup>rd</sup> International Conference on Advanced Information Systems Engineering Doctoral Consortium (CAISE 2011)*, June 2011, London, United Kingdom.

D. Duarte, Paula Ventura Martins, **Modelo de Maturação de Processos em Instituições de Ensino Superior**. *Proceedings of the 6th Iberian Conference of Information Systems and Technologies (CISTI 2011)*, June 2011, Chaves, Portugal.

Paula Ventura Martins, Alberto Rodrigues da Silva, **PIT-ProcessM: A Software Process Improvement Meta-Model**. *Proceedings of the 7<sup>th</sup> International Conference on the Quality of Information and Communications Technology (QUATIC 2010)*, pp. 453-458, September 2011, Porto, Portugal, IEEE Computer Society.

Paula Ventura Martins, Alberto Rodrigues da Silva, **ProjectIT-Enterprise: a Software Process Improvement Framework**. *Industrial Proceedings of the 17th European System & Software Process Improvement and Innovation Conference (EuroSPI<sup>2</sup> 2010)*, pp. 2.57 - 2.66, September 2010, Grenoble, France.

Paula Ventura Martins, Alberto Rodrigues da Silva, **ProPAMet: A Metric for Process and Project Alignment**, in *Proceedings of the EuroSPI Conference*, (Ireland, September 2008) , LNCS, Springer

Paula Ventura Martins, Alberto Rodrigues da Silva, **A comparative study of SPI approaches with ProPAM**, in *Proceedings of the Sixth International Conference on the Quality of Information and Communications Technology (QUATIC 2007)*, (Lisbon, Portugal, September 13-15, 2007) , IEEE Computer Society .

Paula Ventura Martins, Alberto Rodrigues da Silva, **ProPAM: SPI based on Process and Project Alignment**, in *Proceedings of the IRMA International Conference*, (Vancouver, British Columbia, Canada, May 19-23, 2007) , Idea Group Publishing .

Paula Ventura Martins, Alberto Rodrigues da Silva, **SPI Methodology for Virtual Organizations**, in *Proceedings of the OTM Workshops 2006*, (France, Montpellier, October/November 2006) , Lecture Notes in Computer Science, Volume 4277/2006

Paula Ventura Martins, Alberto Rodrigues da Silva, **PIT-P2M: ProjectIT Process and Project Metamodel**, in *Proceedings of the OTM Workshop: MIOS+INTEROP 2005*, (Cyprus, Agia Napa, October/November 2005) , Lecture Notes in Computer Science, Volume 3762/2005 , ISBN: 3-540-29739-1 .

Paula Ventura Martins, Alberto Rodrigues da Silva, **ProjectIT-Time: Integrated Management, Evaluation and Measurement of Information Systems Projects**, in *Proceedings of the Euromicro SEAA Conference (31st Euromicro Conference on Software Engineering and Advanced Applications)*, (Portugal, Porto, September 2005), Institute for Systems Engineering and Automation, ISBN: 3-902457-09-0.

Paula Ventura Martins, Alberto Rodrigues da Silva, **Comparação de Metamodelos de Processos de Desenvolvimento de Software**, in *Proceedings of the 5th Conference for Quality in Information and Communications Technology*, (Portugal, Porto, December 2004) , Instituto Português de Qualidade 2004 , ISBN: 972-763-069-3.

Paula Ventura Martins, Alberto Rodrigues da Silva, **Modelo de Referência para Linguagens de Especificação de PNWS**, in *Actas da Conferência Ibero-Americana WWW/Internet (IADIS-CIAWI'2003)*, (Portugal, Carvoeiro, November 2003).

Paula Ventura Martins, M Graça Ruano, J. Cardoso e Cunha, **Memory Management and its Influence on the Communication of Homogeneous and Heterogeneous Parallel Systems**, in *Proceedings of 6th IFAC Workshop on Algorithms and Architectures for Real-Time Control (AARTC'2000)*, (Spain, Palma de Mallorca, May 2000), IFAC - International Federation for Automatic Control, pp. 163-168 (final publication by Elsevier Science Ltd).

## 6.6 BOOK CHAPTERS

Paula Ventura Martins, Marielba Zacarias, **A New Methodology for Business Process Improvement**, in *Sociotechnical Enterprise Information Systems Design and Integration*, João Varajão, Maria Manuela Cruz-Cunha and António Trigo (eds.), pp 122-135. Hershey PA: Business Science Reference, 2013.

Paula Ventura Martins, Alberto Rodrigues da Silva, **Process Management Methodology**, in *Encyclopedia of Networked and Virtual Organizations*, G. Putnik, & M. Cruz-Cunha (eds.), pp 1259-1265. Hershey PA: Business Science Reference, 2008.

## 6.7 INVITED TALKS

Martins, P.V. & Zacarias, M.: **Collaborative Methods for Business Process Discovery**. CEO Seminar "Entrepreneurship and Organizations". Room 3.C from Faculty de Economy, 4 January 2011, UAlg, Faro.

Paula Ventura Martins, **ProPAM: a new approach to Software Process Improvement**, in *IPMA Experts Seminar – Making Change Happen*, (Portugal, Lisbon, 2007).

## 7 PROGRAM COMMITTEES

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### 7.1 SCIENTIFIC PROGRAMME COMMITTEES

2014 9<sup>th</sup> International Conference on the Quality of Information and Communications Technology (QUATIC 2014), 23-26 September 2014, Guimarães, Portugal

2014 European Systems & Software Process Improvement and Innovation (EUROSPI<sup>2</sup> 2014) 25-27 June 2014, Public Research Center Henri Tudor, Luxembourg

2013 European Systems & Software Process Improvement and Innovation (EUROSPI<sup>2</sup> 2013) 25-27 June 2013, Dundalk Institute of Technology, Ireland

2012 European Systems & Software Process Improvement and Innovation (EUROSPI<sup>2</sup> 2012) 25-27 June 2012, Vienna University of Technology, Austria

2011 European Systems & Software Process Improvement and Innovation (EUROSPI<sup>2</sup> 2011) 27-30 June 2011, Roskilde University, Denmark

2010 European Systems & Software Process Improvement and Innovation (EUROSPI<sup>2</sup> 2010) 1-3 September 2010, Grenoble Institute of Technology, France

2009 European Systems & Software Process Improvement and Innovation (EUROSPI<sup>2</sup> 2009) 2-4 September 2009, University of Alcala, Spain



## 7.2 ORGANIZING COMMITTEES

- 2014 **Track Committee** - 9<sup>th</sup> International Conference on the Quality of Information and Communications Technology (QUATIC 2014)  
September 23–26<sup>th</sup> 2014, Guimarães, Portugal
- 2009 OnTheMove Federated Conferences & Workshops (OTM 2009)  
November 4–6<sup>th</sup> 2009, Vilamoura, Portugal
- 2007 Euro American Conference On Telematics And Information Systems (EATIS 2007)  
May 14–17<sup>th</sup> 2007, University of Algarve, Faro, Portugal

## 8 MEMBER OF PROFESSIONAL/SCIENTIFIC ASSOCIATIONS

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1993 - Actual Institution of Engineers – Portugal (Ordem dos Engenheiros)