



CURRICULUM VITAE

Rodrigo Magalhães

CONTACTS

Mobile: +965-66257340 or +351-912328575

E-mail: rodrigo@kmb.s.edu.kw or rodrigo.magalhaes@inov.pt

PERSONAL DETAILS

Nationality: Portuguese. Family status: divorced, two children.

ACADEMIC QUALIFICATIONS

PhD (Management) from the London School of Economics, London, United Kingdom. Title of thesis: *The Organizational Implementation of Information Systems: Towards a New Theory*. Concluded in September 1999. Supervisor: Prof. Ian Angell. External examiner: Georg Von Krogh, Professor of Management, University of St. Gallen, Switzerland.

MBA (Master of Business Administration) with electives in Information Management from the University of Sheffield, Sheffield, United Kingdom. Concluded in October 1990.

MA (Information Science) from Leeds Metropolitan University, Leeds, United Kingdom. Concluded in December 1981.

BA (Psychology) from University of Natal, Pietermaritzburg, South Africa. Concluded in 1972.

Secondary education under the Portuguese system at the Liceu Pero de Anaiá, Beira, Mozambique. Concluded in 1968.

OTHER QUALIFICATIONS

Six Sigma Master Black Belt certificate awarded by Six Sigma and Advanced Controls, Louisville, KY 40252. Concluded in May 2009.

PROFESSIONAL CAREER

Current affiliations:

2013 – Dean, Kuwait-Maastricht Business School, Kuwait

2005 - Professor of Information Systems and Organization, Kuwait-Maastricht Business School, Kuwait

2006 - Researcher, CODE - Center for Organizational Design and Engineering, INOV, Lisboa, Portugal

2010 - Researcher, CIEO - Centre for Spatial and Organizational Dynamics, Universidade do Algarve, Faro, Portugal

Past affiliations:

2005-10 Visiting Associate Professor - Department of Computer Engineering, Instituto Superior Técnico (Higher Engineering Institute), Lisbon, Portugal

- 2005-08 Academic Director - Kuwait- Maastricht Business School, Kuwait
- 1999-04 Visiting Professor – Faculty of Social Sciences, Universidade Católica Portuguesa (Catholic University of Portugal), Lisbon, Portugal (part-time)
- 1999-04 Managing Partner - T2C: Tecnologias, Conhecimento, Competitividade Lda, Lisbon, Portugal (small consultancy enterprise specializing in the strategic management of technology, human resources and knowledge management)
- 1990-99 Assistant Professor – Faculty of Economics and Management, Universidade Católica Portuguesa (Catholic University of Portugal), Lisbon, Portugal
- 1991-95 Director of the MBA programme (Information Management stream) – Faculty of Economics and Management, Universidade Católica Portuguesa (Catholic University of Portugal), Lisbon, Portugal
- 1990-95 Director of the Department of Information and Marketing, Instituto Nacional de Estatística (National Statistics Agency), Lisboa, Portugal (part-time)
- 1985-88 Post-graduate Trainer and Consultant in Information Management (part-time) – LNETI (National Laboratory of Engineering and Industrial Technology) and Universidade Católica Portuguesa (Catholic University of Portugal), Lisbon
- 1983-85 Visiting Professor in Information Management (part-time) – Universidade de Lisboa (University of Lisbon) and Universidade dos Açores (University of Azores)
- 1978-89 Director of Information Services - British Council, Lisbon, Portugal
- 1977-78 Lecturer of Psychology - Escola do Magistério Primário (Primary Teachers Training School), Portalegre, Portugal

PUBLICATIONS

Articles in peer-reviewed journals

- Magalhães, Rodrigo;** Musallam, Basim (2014). Investigating Electronic Word-of-Mouth Motivations in the Middle East: Twitter as Medium and Message. *Journal of Electronic Commerce in Organizations*, 12 (3) Jul-Sep
- Magalhães, Rodrigo;** Al-Saad, Shereen M. (2013). Corporate Governance in Islamic Financial Institutions: the issues surrounding unrestricted investment account holders. *Corporate Governance (Journal)*, vol 13, nº 1
- Magalhães, Rodrigo** (2011). Re-interpreting Organization Design in the Light of Enacted Cognition Theory. *Systems Research and Behavioral Science*, Vol 28, nº 6, 2011, 663–679
- Rito Silva, A.; Mezini, R.; **Magalhães, R.** Martinho D.; Aguiar, A.; Flores, N. (2010). “AGILIPO: embedding social software features into business process tools” in S. Rinderle-Ma et al. (Eds.): *BPM 2009 Workshops*, LNBIP 43: 219–230. Berlin: Springer-Verlag
- Almusallam, Bassam; **Magalhães, Rodrigo** (2010). Organizational Evolution in Kuwait: a comparative study of the evolution of two Islamic finance companies. *Journal of International Business & Entrepreneurship Development*, vol 5, nº 1
- Zacarias, M.; Pinto, H. S.; **Magalhães, R.**; Tribolet, J. (2010). A Context-Aware and Agent-Centric Perspective for the Alignment between Individuals and Organizations. *Information Systems (Journal)*, vol 35, nº 4, 441–466

Zacarias, M.; **Magalhães, R.**; Pinto, H. S.; Tribolet, J. (2010). Defining an architectural view for human resources. *International Journal of Business Information Systems*, vol 5, nº 4, 121-133

Magalhães, Rodrigo; Ruel, Huub; Jackson, Camille (Guest Editors) (2010). The Design and Engineering of Human Resource Systems. Special Issue of the *International Journal of Business Information Systems*, vol 5, nº 4

Zacarias, M.; **Magalhães, R.**; Tribolet, J. (2010). Engineering the Organization from the Bottom Up. *International Journal of Business Information Systems (Special Issue)*, vol 5, nº 4

Magalhães, Rodrigo (2008). A *Knowing-In-Practice* Framework for the Corporate Governance of Information Systems/Technology, *International Journal of Business Information Systems*, vol 3, nº 1, 40-62

Ali, G. E.; **Magalhães, Rodrigo**. (2008). Barriers to Implementing E-Learning: A Kuwaiti Case Study. *International Journal of Training and Development*, vol 2, nº 1, 36-53

Magalhaes, R.; Sousa, P.; Tribolet, J. (2008). The Role of Business Processes and Enterprise Architectures in the Development of Organizational Self-Awareness. *Tekhne: Revista de Estudos Politecnicos*, vol 4, nº 9, 9-30

Magalhães, Rodrigo, Zacarias, Marielba; Tribolet, José (2007). Making Sense of Enterprise Architectures as Tools of Organizational Self-Awareness (OSA). *Journal of Enterprise Architectures*, vol 3, nº 4, 64-72

Magalhães, Rodrigo (2006). A Context-Based Dynamic Capability Perspective of IS/IT Organizational Fit. *International Journal of Information Systems and Change Management*, vol 1, nº 4, 396-420

Magalhães, Rodrigo (2001). Tecnologia e Conhecimento Organizacional. [*Technology and Organizational Knowledge*] *Revista Portuguesa de Gestão*, nº 4, 26-35

Magalhães, Rodrigo (1997). Sistemas de Informação: definição, origens e perspectivas para Portugal. [*Information Systems: definition, origins and perspectives for Portugal*] *Revista da Associação Portuguesa de Sistemas de Informação*, nº 6, 53 - 56

Magalhães, Rodrigo; Pereira, Manuel João (1996). Key Information Systems Issues in the Portuguese Financial Sector. *Revista da Associação Portuguesa de Sistemas de Informação*, nº 5, 33 - 46

Amaral, Luís; **Magalhães, Rodrigo** (1996). Brief Overview of the Information Systems Field in Portugal. *Revista da Associação Portuguesa de Sistemas de Informação*, nº 5, 91 - 94

Magalhães, Rodrigo (1993). A evolução dos sistemas de informação na empresa: dos MIS aos desafios da mudança estratégica. [*The evolution of information systems in organizations: from MIS to the challenges of strategic change*] *Revista da Associação Portuguesa de Sistemas de Informação*, nº 1, , 9 - 31

Magalhães, Rodrigo (1990). O Enquadramento Teórico e Institucional da Gestão da Informação [Theoretical and Institutional Framework of Information]. *Vértice*, II Série, Janeiro, 9-17

Magalhães, Rodrigo (1990). Environmental Business Scanning Systems: the application of the industrial dynamics model to the electronic financial information services industry. *Economia*, 14(2), Maio, 281-310

Magalhães, Rodrigo (1988). Information Resources Management (Letter to the Editor). *Journal of Information Science* 14 (3),189-190

Castro, J. T.; Correia, A. M. R.; **Magalhães, R.** (1988). Propostas de algumas áreas de investigação em ciência da informação para o desenvolvimento de uma indústria da informação em Portugal. [*Proposals towards research areas in information science for the development of an information industry in Portugal*] *Electricidade: Revista Portuguesa de Ciência e Tecnologia*, 32, Abril, 167-173

Castro, J. T.; Correia, A. M. R.; **Magalhães, R.** (1988). Ciência da Informação: definição e áreas de investigação. [*Information Science: definition and areas of research*] *Electricidade: Revista Portuguesa de Ciência e Tecnologia*, 32, Janeiro, 21-29

Magalhães, R. (1984). Organization Development in Latin Countries: fact or fiction. *Leadership and Organisation Development Journal* 5(5), 17-21

Magalhães, R. (1983). The impact of the micro-electronics revolution in library and information work: an analysis of future trends. *UNESCO Journal of Information Science, Librarianship and Archives Administration* 5(1), 2-11

Conference Papers

Magalhães, Rodrigo (2014). A Reconceptualization of Business Value: Value and Values as Recursion. Fifth LAEMOS Conference, 3-5 April 2014, Havana, Cuba

Musallam, Basim; **Magalhães, Rodrigo** (2012). Electronic Word-of-Mouth Via Twitter: Customer eWOM Motivations and Intentions. WEBIST 2012, 8th International Conference on Web Information Systems and Technologies, 18-21 April 2012, Porto, Portugal

Rito Silva, A.; Mezini, R.; **Magalhães, R.** Martinho, D.; Aguiar, A.; Flores, N. (2009). AGILIPO: embedding social software features into business process tools. Second Workshop on Business Process Management and Social Software, 7 September 2009, embedded in BPM 2009, 8-10 September 2009, Ulm, Germany

Zacarias, M.; **Magalhães, R.**; Tribolet, J. (2008). Engineering the Organization from the Bottom Up. Second Human Resource Information Systems Workshop embedded in the 10th International Conference on Enterprise Information Systems (ICEIS), 12 to 16 June 2008, Barcelona, Spain

Ruel, Huub; **Magalhães, Rodrigo** (2008). Organizational knowledge and change: the role of transformational HRIS (Human Resource Information Systems) Workshop on embedded in the 10th International Conference on Enterprise Information Systems (ICEIS), 12 to 16 June 2008, Barcelona, Spain

Carvalho, Paulo; **Magalhães, Rodrigo**; Tribolet, José (2008). Conhecimento Organizacional: a chave para a melhoria continua. In proceeding of 8ª Conferência da Associação Portuguesa de Sistemas de Informação, at Escola Superior de Ciências Empresariais do Instituto Politécnico de Setúbal. 29-31 October 2008

Magalhães, Rodrigo, Zacarias, Marielba; Tribolet, José (2007). Making Sense of Enterprise Architectures as Tools of Organizational Self-Awareness (OSA). TEAR (Trends in Enterprise Architecture Research) Workshop embedded in the 15th European Conference on Information Systems, University of St Gallen, July 2007

Magalhães, Rodrigo, Ruel, Huub (2007). Studying Human Resource Information Systems From An Integrated Perspective: a Research Agenda. HRIS (Human Resource Information Systems) Workshop on embedded in the 9th International Conference on Enterprise Information Systems (ICEIS), 12 to 16 June 2007, Funchal, Madeira

Zacarias, M.; **Magalhães, R.**; Caetano, A.; Tribolet, J. (2007). Adding a Human Dimension to Enterprise Architectures. Paper accepted at the First International

Workshop on Information Systems Engineering (WEISE 2007) held in conjunction with DEXA 2007, Regensburg, Germany, 3-7 September 2007

Magalhães, Rodrigo (2005). Medir o Conhecimento e o Capital Intelectual: problemas e perspectivas [Measuring Organizational Knowledge and Intellectual Capital: problems and perspectives]. 1st Conference of the Portuguese Association for Knowledge Management (Associação Portuguesa para a Gestão do Conhecimento), ISCTE, Lisboa, February 2005

Magalhães, Rodrigo (2004). The Holistic Approach to Information Systems Implementation. 5th Conference of the Portuguese Association for Information Systems (APSI), Lisboa, 3-5 November 2004

Coelho, J. S.; **Magalhães, Rodrigo** (2004). Estratégia e Gestão do Conhecimento: o papel do BPM [Strategy and Knowledge Management: the role of BPM]. 5th Conference of the Portuguese Association for Information Systems (APSI), Lisboa, 3-5 November 2004

Magalhães, Rodrigo; Vieira, F. (2004). Gestão da Mudança na Administração Pública [Change Management in the Public Administration]. 2nd Congress of the Portuguese Public Administration (Congresso Nacional da Administração Pública), Lisboa, 3-4 November 2004

Magalhães, Rodrigo (2000). Bringing the organizational dimension to IS management: re-thinking IS strategic alignment. 1st Conference of the Portuguese Association for Information Systems (APSI), Guimarães, 25 to 27 October 2000

Magalhães, Rodrigo (1997). A resource-based approach to information systems organizational implementation: presenting a new model for managing Information Systems. EURO XV-INFORMS XXXIV Joint International Meeting Barcelona, Spain, 14-17 July 1997

Magalhães, Rodrigo (1992). Gestão da Informação e Estratégia Empresarial [Information Management and Business Strategy]. Comunicação apresentada no Encontro Internacional sobre Gestão da Informação INFOWARE: A Aposta dos Anos 90. INCITE, Vimeiro, 2 - 3 de Abril 1992

Magalhães, Rodrigo; Pinto, J. Castro (1991). A importância da adopção de uma estratégia de marketing no INE [Relevance of the Adoption of a Marketing Strategy at INE]. Comunicação apresentada no Seminário sobre Estatísticas Regionais, organizada pelo INE, no Porto, a 10 e 11 de Outubro de 1991

Magalhaes, R. - Gestão da Informação: o caminho do futuro? [Information Management: the way to the future?] In A Informação em tempo de mudança, Actas do Primeiro Congresso de Bibliotecários, Arquivistas e Documentalistas. Porto, 19-21 Jun. 1985, 461-477

Correia, Ana Maria Ramalho; **Magalhães, Rodrigo** A sociedade pós-industrial e a informação científica e técnica: o contributo da INFOLNETI [Post-industrial society and scientific and technical information: the contribution of INFOLNETI] In A informação face às novas tecnologias. Actas do Seminário organizado pelo Departamento de Comunicação Social da Universidade Nova de Lisboa. Lisboa, 28-31 Jan, 1984

Books and Chapters in Books

Ruel, Huub; **Magalhães, Rodrigo**; Chiemeke, C. C. – Human Resource Information Systems: an integrated research agenda in T. V. Bondarouk; H.J.M. Ruel; J.C. Looise (Eds), Electronic HRM in Theory and Practice. Emerald, 2011

Magalhães, R.; Sanchez, R. (Editors). *Autopoiesis in Organization Theory and Practice*, Emerald, 2009

Magalhães, Rodrigo; Tribolet, José – Engenharia Organizacional: das partes ao todo e do todo às partes na dialéctica entre pessoas e sistemas [Organizational Engineering: from the parts to the whole and from the whole to the parts in a dialectic between people and systems] in Silvia Generali Costa, Leandro Medeiros Vieira e Jorge Nascimento Rodrigues (eds), *Ventos de Mudança*”, Editora Fundo de Cultura, Rio de Janeiro, Brasil, 2009

Zacarias, M.; **Magalhães, R.;** Tribolet, J. - Modeling Human Resources in the Emergent Organization, in Tanya Bondarouk, Ewan Oiry, Karine Guiderdoni-Jourdain, and Huub Ruël (Eds), *Handbook of Research on E-Transformation and Human Resources Management Technologies: Organizational Outcomes and Challenges*, IGI Global, Hershey, PA, 2009

Zacarias, M.; **Magalhães, R.;** Caetano, A.; Pinto, H. S.; Tribolet, J. M. - Towards Organizational Self-Awareness: An Architecture and Ontology Framework in P. Ritten (ed) *Handbook of Ontologies for Business Interaction*, IRM Press, Hershey, PA, 2007

Magalhães, Rodrigo – Fundamentos da Gestão do Conhecimento Organizacional [Foundations of Organizational Knowledge Management]. Lisboa. Sílabo Editora, 2005

Magalhães, Rodrigo – Uma Noite em Bayswater ou os Novos Paradigmas Organizacionais [An Evening in Bayswater or the New Organizational Paradigms]. In L. Amaral; R. Magalhães; C. C. Morais; A. Serrano; C. Zorrinho (eds). *Sistemas de Informação Organizacionais*. Lisboa. Sílabo Editora, 2005

Magalhães, Rodrigo - Organizational Knowledge and Technology: an action-oriented approach to organization and information systems. London: E. Elgar, 2004

Magalhães, Rodrigo - Perspectives on ICT Innovation and Organizational Context. In C. Avgerou (ed) *The Economics of ICT Innovation*. London: E. Elgar, 2003

Magalhães, Rodrigo - Organizational Knowledge and Learning. in G. von Krogh; J. Roos; D. Kleine (ed), *Knowing in the Firm: understanding, managing and measuring knowledge*. London: Sage, 1998

Magalhães, Rodrigo - Prefácio da brochura em homenagem a Henrique Marcelino “A relação entre a função informática e a organização em que se insere” [Preface to the book in memory of Henrique Marcelino “The Relationship the Information Systems Function and the Organization”]. Edição conjunta do Instituto de Informática e da Universidade Católica Portuguesa (EPG), Janeiro, 1995

Magalhães, Rodrigo - Gestão da informação e formação [Information Management and Managerial Training]. In *Informação Especializada para o Desenvolvimento*. Lisboa, IPSD, 1987

Castro, J. T.; Correia, A. M. R.; **Magalhaes, R.** (1987). Micro-computers in information management: a sectoral study in Portuguese industry. In K.-D. Lehman and H. Strohl-Goebel (eds.) *The application of Micro-Computers to Information, Documentation and Libraries*. North-Holland Publishing Co., 1987

Correia, Ana Maria Ramalho; **Magalhães, Rodrigo** - Utilização da informação especializada na indústria: uma recolha bibliográfica anotada [The Use of Specialized Information in Industry: an annotated bibliography]. Lisboa, Laboratório Nacional de Engenharia e Tecnologia Industrial (LNETI), 1985

Unpublished Papers

Magalhães, Rodrigo - Infrastructure and Infrastructuring as a Bridge Between Information Systems Design and Organization Design. Spatial and Organizational Dynamics Discussion Paper n° 7, CIEO-Research Centre for Spatial and Organizational Dynamics, University of Algarve, 2011

Magalhães, Rodrigo; Silva, António Rito – Organizational Design and Engineering. Working Paper. INOV, Lisboa, 2009

Magalhães, Rodrigo - The Impact of DSIS on National Statistical Administrations. Findings and conclusions from the surveys carried out at the National Statistics Agencies in Greece, Portugal Sweden and UK. Eurostat, October 1998. Unpublished Report.

Magalhães, Rodrigo - Organizational Learning, Organizational Knowledge and Organizational Memory: new proposals towards a unified view. London School of Economics, Department of Information Systems Working Paper Series N° 60, September 1996

EDITING OF ACADEMIC JOURNALS

Founding and current Editor-in-Chief of the International Journal of Organizational Design and Engineering (www.inderscience.com/ijode).

SUPERVISION AND EXAMINATION OF THESES

PhD Theses

Supervision of the student Wael Abdulla at the Bradford University School of Management, UK (started in 2012)

Co-supervision of the student Rachid Meziani at the Department of Information and Communication Sciences, Université de Paris 8, Paris, France. Title of the thesis: *Études et Conception: Vers une Nouvelle Approche Agile et Sociale de Gestion des Processus Métiers* (2012)

Co-supervision of the student Carlos Jorge Ramos Páscoa at the Department of Computer Engineering, Instituto Superior Técnico (Higher Engineering Institute), Lisbon, Portugal. Title of the thesis: *Organizational and Design Engineering of the Operational and Support Dimensions of an Organization: the Portuguese Airforce Case Study* (2012)

Member of the Thesis Committee of the students Marielba Zacarias (2007) and David Aveiro (2008) at the Department of Computer Engineering, Instituto Superior Técnico (Higher Engineering Institute), Lisbon, Portugal

Member of the Thesis Equivalence Committee of the student Fernando Ilharco at the Universidade Católica Portuguesa(UCP), Lisbon, Portugal. Title of the thesis: *Information Technology as Ontology: a phenomenological investigation into information technology and strategy in-the-world* (2003)

Master's Theses

MBA theses supervised in 2012-13

Ms Fay Nasser Al-Tukhaim	<i>The obstacles to knowledge transfer in NBK's Consumer Banking Group</i>
Ms Fuddah Saad Al-Humaidi	<i>A Study of social media engagement as part of marketing strategy in Kuwaiti banks and financial institutions</i>
Ms Basha'er Abdullatif Al-Khubizi	<i>Organizational readiness for knowledge sharing in the general budget department in the Ministry of Finance in the state of Kuwait</i>
Mr Izzat Mohammed Sabbagh	<i>Influence of web design elements and consumer behavior on initial e-trust: an e-commerce study in Kuwait</i>

Ms Ruba Abbasi	<i>A Study of knowledge management in call centers of selected banks in Kuwait</i>
Mr Tareq Al-Awadhi	<i>National culture influence on whistle blowing: investigation of Kuwaiti and Indian expatriates in the oil sector of Kuwait</i>
Mr Ahmad Al-Baghli	<i>Perception of fairness by local and expatriate employees in the oil sector in Kuwait: its impact on commitment and customer-oriented behavior</i>
Ms Mona Moharram	<i>Internal motivation for ISO 9000 and quality culture: a study of the SMEs in the manufacturing sector in Kuwait.</i>
Ms Racha El-Saadi	<i>The importance of communications satisfaction in developing a learning organization: the case of NBK's Consumer Banking Group</i>
Dr Ameer Behbehani	<i>Supply chain flexibility and firm performance in pharmaceutical industry in Kuwait</i>
Mr Mokhles Barazi	<i>Exploring recent approaches to job design: the case of a Kuwaiti company</i>
Ms Fatema Al-Salahi	<i>Resistance to change in applying new technology for nurses in Kuwaiti Public Hospitals</i>
Ms Yasmine Abu El-Ela	<i>The glass ceiling for females reaching leadership positions in the private sector in Kuwait</i>
Mr Hamad Haji	<i>A study of talent management practices in selected companies from different sectors in Kuwait</i>

MBA theses supervised in 2010-11:

Mr Khaled Omran	<i>The intellectual capital performance of the Kuwait banking sector</i>
Mr Abdullah Al-Dahash	<i>Factors effecting on-line purchasing in Kuwait</i>
Mr Abdulrahman Althunayan	<i>A study of e-government in Kuwait</i>
Mr Omar Al-Shammari	<i>Corporate governance at ZAIN Telecommunications Company in Kuwait</i>
Ms Ghada Al-Khatib	<i>The impact of Six Sigma on business performance</i>
Mr Ahmad Khazal	<i>A study of Balanced Scorecard at NBK</i>
Ms Reem Al-Haddad	<i>Real estate investment strategies</i>
Mr Dia Eldin Obaid	<i>Cultural effects on management control system</i>
Mr Anwar Al-Mousawi	<i>Information technology project management factors contributing to IT project management success or failure in Kuwait University”</i>
Ms Randa Haidar	<i>A study of corporate social responsibility in Kuwait</i>
Mr Ahmad Ali	<i>Motivation and job satisfaction in Tariq Al-Ghanim for Contracting & General Trading</i>
Mr Mohamed Isslam	<i>Factors that affect the acceptance of e-HRM: evidence from a Kuwaiti finance institution</i>
Mr Hussain Qasem	<i>Achieving profitability in innovative architectural practices</i>
Ms Dalal Al-Qenae	<i>Entrepreneurship and Franchising</i>
Mr Abdulaziz Alhedaib	<i>Boundary spanning and public-private partnerships (PPPs) in Kuwait</i>
Mr Ahmed Al-Bawab	<i>Factors affecting family business performance in terms of longevity</i>
Mr Eid AlShihri	<i>The relationship between human resource practices/policies and productivity at Kuwait investment authority</i>
Mr Mohammed Al-Qenaei	<i>Factors affecting succession process in family business in Kuwait</i>
Mr Fahad Al-Saleh	<i>Formal and emergent strategies in the Kuwait real-estate sector</i>

CONFERENCES

Scientific Committee Member of EUMMAS 2014 – International Conference on Marketing, Management and Economics, 29-31 August 2014, Sarajevo, Bosnia and Hersegovina (<http://conference.eummas.org/scientific-team>)

Co-Chair of the Program Committee of the 2st International Workshop on Organizational Design and Engineering (IWODE10), London, UK, 11-12 December 2010 (<http://iwode10.iwode.org/>)

Co-Chair of the Program Committee of the 1st International Workshop on Organizational Design and Engineering (IWODE09), Lisbon, Portugal, 9-10 December 2009 (<http://iwode09.ist.utl.pt/doku.php>)

Co-Chair of the Program Committee of the 1st International Workshop on Human Resource Information Systems (HRIS 2008) within the 10th International Conference on Enterprise Information Systems (ICEIS), Funchal, Madeira, Portugal, 12 to 16 June 2008 (<http://www.iceis.org/workshops/hris/hris2008-cfp.html>).

Program Committee Member of the 1st International Workshop on Enterprise Information Systems Engineering (WEISE 2007) embedded in the 18th International Conference on Database and Expert Systems Applications (DEXA 2007), Germany, September 2007. Presentation of a paper.

Program Committee Member of the Track on Enterprise Engineering within the 15th European Conference on Information Systems (ECIS 2007), University of St Gallen, July 2007. Presentation of a paper.

Program Committee Member of the 1st International Workshop on Human Resource Information Systems (HRIS 2007) within the 9th International Conference on Enterprise Information Systems (ICEIS), Funchal, Madeira, Portugal, 12 to 16 June 2007 (<http://www.iceis.org/workshops/hris/hris2007-cfp.html>). Presentation of a paper.

Key Note Speaker at the Global Conference on Emergent Phenomena in the Digital Economy (eBRF 2006). Tampere, Finland, 28 Nov-2 Dec 2006. The Action Approach to Organizing in the Digital Economy (<http://www.ebrf.fi/kuvat/magalhaes.pdf>)

First Conference of the Portuguese Association for Knowledge Management (Associação Portuguesa para a Gestão do Conhecimento), Lisbon, Portugal, 11 February 2005 – participation and presentation of a paper

Fifth Conference of the Portuguese Association for Information Systems (Associação Portuguesa de Sistemas de Informação), Lisbon, Portugal, 3-5 November 2004 - participation and presentation of two papers

Second Congress of the Portuguese Public Administration (Congresso Nacional da Administração Pública), Lisboa, Portugal, 3-4 November 2004 - participation and presentation of a paper

Fifth Conference on Quality in the Information and Communication Technologies para a Qualidade nas Tecnologias de Informação e Comunicação (QUATIC 2004), Porto, Portugal, 18-20 October 2004 - participation

Second Conference of the Working Group for Phenomenology, Organization and Information Technology, Catholic University of Portugal (Universidade Católica Portuguesa), Lisbon, Portugal, September 2003 – participation

First Conference of the Portuguese Association for Information Systems (Associação Portuguesa de Sistemas de Informação), Guimarães, Portugal, October 2000 - participation and presentation of a paper

Joint Conference EUROXV and INFORMS XXXIV (Operational Research), Barcelona, Spain, July 1997 - participation and presentation of a paper

Program Committee Member of the 4th European Conference on Information Systems (ECIS 1996), Lisbon, Portugal, July 1996 - participation and chairing of sessions

Program Committee Member of the 3rd European Conference on Information Systems (ECIS 1995), Athens, Greece, June 1995 - participation and chairing of sessions

2nd European Conference on Information Systems (ECIS 1994), Niejerod, Netherlands, May 1994 - participation

1st European Conference on Information Systems (ECIS 1993), Henley Management College, UK, May 1993 – participation

PROFESSIONAL EXPERIENCE HIGHLIGHTS

Research and Teaching

Research

Over the last twenty five years of academic activity, my research interests have been centred on the organizational and strategic consequences of information technology, as well as in all the interface areas between information systems/technology and organizational theory. My key research interests are as follows:

- Forms of IS/IT strategic alignment with special emphasis on business innovation
- The practical application of IS/IT strategic planning frameworks and models
- The application of business process modelling techniques to IS/IT needs assessment
- The impact of specific IT applications on a variety of organizational issues (e.g. the impact of an ERP on the organization's power network or the impact of an intranet on the organization's communication patterns or the evaluation of the organization's office productivity tools training programme in terms of the development of individual competencies)
- The evaluation of the change management process following the implementation of a new business intelligence tool (e.g balanced scorecards)
- Organizational learning and knowledge management
- The new foundations of organizational designs as part of the work on Organizational Design and Engineering (ODE).

Under-Graduate Teaching

I have taught the following courses as part of graduate programmes or professional training programmes:

- Information Systems
- E-Business Strategy
- Management of Change
- Organization Behaviour
- Organization Theory
- Business Strategy
- Human Resources Management

Post-Graduate Teaching

I have taught courses in

- Strategic Management
- Organization Behaviour

- E-Business
- Strategic Performance Management
- Information Systems Management
- Research Methods

Academic Administration

I am currently Dean of the Kuwait-Maastricht Business School (KMBS) in Kuwait, where I was formerly Academic Director (2005 - 2008). In the period between 1991 and 1995, I gained extensive experience in academic administration as Director of the Information Management stream of the MBA programme at the Catholic University of Portugal. The setting up of this programme was carried out in cooperation with the London School of Economics' (Prof. Ian Angell) and the University of Warwick's Business School (Prof. Bob Galliers).

Consultancy

In the period between 1999 and 2004 I managed my own consulting company (in parallel with continuing academic activities), leading projects mostly with international scope in the areas of strategy, organization and information systems.

During my stay at the London School of Economics (1995-99) I took part in a long term research project (36 months) sponsored by EUROSTAT (Luxembourg) to investigate the impact at national level of a new European statistical dissemination initiative known as DSIS (Distributed Statistical Information Services) and involving four National Statistical Agencies in Europe (UK, Greece, Sweden and Portugal)

In 1994 I was Coordinator of a research project sponsored by the Portuguese National Committee for Scientific and Technological Research (JNICT) involving masters students from the Catholic University to look at the perceptions of managers on the "Key Information Systems Issues in Portugal".

LANGUAGE SKILLS

- English - fluent spoken and written.
- Portuguese - mother tongue.
- French - good spoken and written.
- Spanish - good spoken.

MEMBERSHIP OF PROFESSIONAL BODIES

(past and present)

- Founding member of the Portuguese Association for the Development of Scientific and Technical Information (INCITE), Lisbon, Portugal
- Founding member of the Portuguese Association for Information Systems (APSI), Braga, Portugal
- Member of the Strategic Planning Society, London, UK
- Member of the UK Academy for Information Systems (UKAIS), London, UK
- Member of the European Group for Organization Studies (EGOS), Germany

May 2014